

RETURNS & EXCHANGES

RETURN TO:

RETURNS / EXCHANGE DEPT
13132 DAVENPORT ST
OMAHA, NE 68154

NOT VALID ON SALE / CLEARANCE / RETIRED / DISCONTINUED ITEMS.

Items MUST BE shipped back to Returns / Exchanges Dept in a box
or bubble envelope. Ship in a method you can track and insure.
We are not responsible for items lost or damaged in-transit.

Customer Service
Mon - Fri 10-5pm CST

ORDER # : _____ **NAME :** _____

*Order #'s with PND are not orders from our websites. Refer back to your order confirmation email for more information.

PHONE # : _____ **EMAIL :** _____

SHIPPING / ADDITIONAL COSTS

*do not complete when processing for refund

- USE ORIGINAL CARD NEW CREDIT CARD #
 CONTACT ME FOR PAYMENT

New Credit Card Number: _____

Expiration: _____ / _____ CCV: _____

SHIPPING BACK TO YOU - check one

- \$3.99 - USPS First Class Mail averages 3 - 7 days
 \$9.95 - USPS Priority averages 2 - 3 business days

RETURNED ITEM	REASON (CODE BELOW)	EXCHANGE FOR (BLANK FOR RETURNS)	QTY	SIZE

RETURN REASON CODES

001 Incorrect Size 003 Not as Expected 005 Replacement /
002 Changed Mind 004 Defective Under Warranty

*For warranty coverage clarification, please refer to FAQ's. If item does not meet warranty criteria, item will not be replaced and will be shipped back as is at your expense.

SHIPPING ADDRESS:

Returns / Exchanges are processed in the order they are received. Please allow up to 6 weeks to process from time postage tracking was marked delivered. We will contact you if we have any questions.