

Elisa Ilana

EXCHANGE FORM

Please fill out **COMPLETELY** to ensure an accurate exchange.
NOT VALID ON SALE / CLEARANCE / RETIRED ITEMS.

Ship items back to:

Exchange Department

13132 Davenport St Omaha, NE 68154

When shipping back items you must ship them in a bubble envelope or in a box.
Your return must be shipped in a method you can track and insure.
We are not responsible for items lost or damaged in-transit.

****Please allow 2-3 weeks for exchanges to be processed.****

Product not eligible for exchange after 30 days

Original Order Number OR Original Purchaser Name: _____

Ship to Name: _____

Ship to Address (include city, state, zip): _____

Reason for Exchange: _____

USE ORIGINAL CARD ON FILE

NEW CARD ****Complete Next Line****

Credit Card #: _____ Expiration: ____/____ Security Code: _____

If you prefer, provide a daytime number to be contacted for payment.

Daytime Phone: _____

Email: _____

Item(s) being returned:

Style Number/ Quantity

Item(s) wanted in exchange:

Style Number/ Quantity

Shipping options back to you - please circle one:

USPS First Class Mail \$3.99 Delivery averages 3-7 days.

Expedited Shipping \$9.95 Delivery averages 2-5 business days.