

Elisa Ilana

EXCHANGE FORM

Please fill out **COMPLETELY** to ensure an accurate exchange.
Exchanges are not available on SALE/CLEARANCE items.

Ship items back to:

Elisa Ilana | Returns Department

13132 Davenport St Omaha, NE 68154

When shipping back items you must ship them in a bubble envelope or in a box.

Your return must be shipped in a method you can track and insure.

We are not responsible for items lost or damaged in-transit.

***Please allow 2-3 weeks for refunds to be processed.**

Original Order Number **OR** Original Purchaser Name: _____

Ship to Name: _____

Ship to Address (include city, state, zip): _____

Credit Card #: _____

(Credit Card numbers are **not** kept on file. If you prefer, provide a daytime number and we will contact you for payment.)

Daytime Phone: _____

Email: _____

Item(s) being returned:

Style Number / Quantity

Item(s) wanted in exchange:

Style Number / Quantity

Shipping options back to you - please circle one:

- USPS First Class Mail \$3.99 Delivery averages 3-7 days
- Expedited Shipping \$9.95 Delivery averages 2-5 business days